

Constant Contact Survey Results

Survey Name: Marketing Direction Client Survey 2015

Response Status: Partial & Completed

Filter: None

12/8/2015 3:36 PM EST

TextBlock:

The Marketing Direction team would like to take this opportunity to express how much we truly value you as a client. In an effort to give you the best service possible, we invite you to take five minutes to complete this short, confidential survey of five questions. Your feedback will allow us to be a better company and we thank you in advance for your time.

How would you rate your level of satisfaction with us?

Answer	0%	100%
Highly satisfied		
Somewhat satisfied		
Neutral		
Somewhat dissatisfied		
Highly dissatisfied		
No Response(s)		

How do we rate on the following attributes?

1 = Well Below Average, 2 = Below Average, 3 = Average, 4 = Above Average, 5 = Well Above Average

Answer	1	2	3	4	5
Customer service					
Professionalism					
Quality of overall, service					
Understanding your business's needs					
Cost					

^{*}The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

How likely are you to	o continue doing	business with	us?	
Answer	0%			100%
Very likely				
Somewhat likely				
Neutral				
Somewhat unlikely				
Very unlikely				
No Response(s)				

How likely is it that you would recommend our services to a friend or colleague?				
0%	100%			
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